



**Affordable homes.
Exceptional care.**

Trust Housing Association Limited

**Annual Procurement Report
Year ended 31st March 2026**

Published:	July 2026
Lead Officer:	Procurement Manager
Approved:	Director of Finance and People

Contents

1. Introduction	Page 3
2. Procurement Strategy (2024-2027) with Year 2 Update	Page 4
3. Scotland Excel Continuous Improvement Programme (CIPP)	Page 5
4. Regulated Procurement Compliance with General Duties	Page 6
5. Summary of Regulated Procurements Completed	Page 7
6. Community Benefits Summary	Page 8
7. Supported Business Summary	Page 10
8. Future Regulated Procurements Summary	Page 11
9. Annual Procurement Report Responsible Officers	Page 11
10. Regulated Procurements April 2025 to March 2026	Page 12
11. Future Regulated Procurements April 2026 to March 2028	Page 13

Executive Summary

This Annual Procurement Report covers the period 1 April 2025 to 31 March 2026 and confirms Trust Housing Association's continued compliance with Scottish procurement legislation, statutory guidance and internal governance requirements. It provides Board with assurance on regulated procurement activity, progress against the Procurement Strategy 2024-2027 and the actions being taken to strengthen value for money, transparency and sustainable outcomes.

During the year, Trust spent approximately **£28.4m including VAT** with external providers, including **£6.646m excluding VAT** of completed regulated procurement activity. Procurement was delivered through compliant routes to market including Trust-led contracts, joint procurements and external framework call-offs. Commercial review and negotiation activity delivered approximately **£38k excluding VAT** in savings and cost avoidance.

Progress has been made in embedding the Procurement Strategy, particularly in contract and supplier management, non-compliant spend review, capital works tendering, procurement planning and community benefits. Supplier commitments continue to support social value outcomes, including contributions to the Trust Customer Hardship Fund, which provided **£70k** of support to **384 tenants** during the period.

The forward procurement programme identifies an estimated **£28.9m excluding VAT** of planned regulated procurement activity. Key priorities include capital works, responsive repairs, digital telecare, agency staff, grounds maintenance, compliance services and technology renewals. Board is asked to approve the Annual Procurement Report for publication.

1 Introduction

- 1.1 The Procurement Reform (Scotland) Act 2014 (PRA) requires any public organisation which has an estimated annual regulated spend of £5 million or more to develop and publish a procurement strategy. This requirement took effect from 31 December 2016. In addition, Organisations (including RSLs) are required to publish an Annual Procurement Report. This is the fifth Annual Procurement Report produced by Trust Housing Association ("Trust").
- 1.2 Trust is a not-for-profit registered social landlord, regulated by the Scottish Housing Regulator, Care Inspectorate and Scottish Charities Regulator (OSCR). Trust is a national organisation, established in 1973 and now one of the largest housing, support and care providers in Scotland offering a range of housing and support services across the length and breadth of the country.
- 1.3 Our primary social rented offer includes a mix of general needs housing for households of all ages and later living housing totalling 3,854 properties. In addition, we provide some mid-market homes (56 units) and shared ownership homes (28 units). We also act as a property manager for homeowners and sharing owners in areas where we have an interest (422 units).
- 1.4 Our wide range of services from landlord only to care and support are flexible and tailored to the needs of individuals. This allows customers to live independently with an enhanced quality of life, and for their families to have peace of mind.
- 1.5 This report covers the period 1 April 2025 to 31 March 2026, demonstrating effectiveness of processes and transparency in procurement activity; and highlighting performance and achievements in delivering the organisational Procurement Strategy in compliance with the requirements of the Procurement Reform Act.

2 Procurement Strategy 2024-2027: Year 2 Progress Update

- 2.1 A dedicated Procurement Team is established within the Finance and People Directorate which provides a centralised procurement function servicing the whole organisation. The team currently consists of a Procurement Manager and Procurement Assistant who, under the oversight of the Director of Finance and People, implement procurement strategy as well as undertake operational procurement activities.
- 2.2 A **Procurement Strategy** for the period **2024-2027** was developed to ensure compliance and continual improvement while working towards added value, performance enhancements and savings, as well as the empowerment and delegation of procurement activity to Trust colleagues. The strategy entered **Year 2** in this reporting period, representing the mid-point in which priorities moved from implementation to targeted delivery.
- 2.3 The following **8 Key Strategic Priorities** were identified as opportunities to improve and enhance procurement activity at Trust.
- Contract & Supplier Management Framework
 - Regulated Spend Review with Savings and Contract Opportunities
 - Tendering for Capital Works
 - Community Benefits Strategy
 - Procurement Requirement Form and Pre-Market Engagement
 - Consultancy Spend Review
 - New Supplier Process
 - Business Continuity Planning

Strategic Priority	Year 2 Position	Year 3 Focus / Next Steps
Contract & Supplier Management Framework	Policy, procedure, templates and training have been implemented for key contract managers, providing a standardised approach to managing high-value and high-risk contracts.	Evidence consistent use of contract management tools, undertake review activity and prepare for inclusion within future internal audit planning.
Regulated Spend Review with Savings and Contract Opportunities	Spend review activity has improved visibility of non-contracted suppliers, maverick spend and categories requiring formal procurement activity.	Progress priority category reviews and tender activity (including food supply, agency staff, responsive repairs in outlying areas and other planned projects) and continue to report on non-compliant regulated spend.
Tendering for Capital Works	Capital works tendering is being developed as an alternative to framework direct awards where competition may improve price validation, supplier access and value for money.	Complete current tender exercises, capture benefits / savings / lessons learned and assess whether internal frameworks can support future planned maintenance programmes.

Community Benefits Strategy	Community benefits are now more consistently included in procurement exercises and monitored through contract management processes.	Develop a central tracker, improve reporting of outcomes and consider a more structured approach to preferred benefits by contract type.
Procurement Requirement Form and Pre-Market Engagement	Work has commenced to strengthen procurement planning and ensure project requirements are captured more consistently at the outset.	Develop and trial a standard Procurement Requirement Form and embed proportionate pre-market engagement into relevant projects.
Consultancy Spend Review	Consultancy usage remains under review, with external frameworks providing compliant routes to market where specialist support is required.	Create a clearer overview of consultancy spend and usage to identify savings, consolidation, a consistent approach to framework awards and potential opportunities to bring expertise in-house.
New Supplier Process	Procurement continues to provide governance oversight of new supplier requests through risk assessment, compliance checks and challenge of unnecessary additions.	Development of a governance procedure for new suppliers, monitoring and rationalising the Active Supplier List, challenge avoidable new supplier requests and maintain proportionate financial risk checks.
Business Continuity Planning	Business continuity expectations have been included within supplier documentation, including the Supply Chain Code of Conduct and tender requirements.	Engage with critical suppliers to confirm business continuity arrangements and retain evidence centrally for emergency planning purposes.

3 Scotland Excel Continuous Improvement Programme (CIPP)

- 3.1 Trust participated in Scotland Excel's **Continuous Improvement Programme for Procurement** during the previous reporting year. The assessment reviewed procurement representation, governance and influence across the organisation, and considered how effectively procurement legislation and best practice were implemented. Trust received a score of **23.5 out of 42**, equivalent to **56%**, which compared favourably with the first programme sector average of 47% and provided a useful benchmark for future improvement activity.
- 3.2 Following the assessment, Trust developed an action plan to support continued improvement in procurement practice. During the reporting period, progress has been made in relation to Scotland Excel's recommendations as detailed below:
- Procurement and Contract Management is to be included in future **Internal Audit** programmes
 - Scottish Government's **Procurement Competency Framework** has been used to assess the capabilities of Trust's procurement team and facilitate personal development and objective setting

- Scottish Government's **Sustainable Framework Tools** have been used to review sustainable activities within the procurement process
 - The procurement team have attended Scotland Excel's **Negotiation and Commercial Training** and identified future training courses
 - A **Procurement Specialist Group** of key budget holders and contract managers has been established to share information and updates
 - A **Procurement Networking Forum** of procurement colleagues from other housing associations has been established to discuss priorities, share ideas and identify collaboration opportunities
- 3.3 The Scotland Excel CIPP Assessment remains relevant as a reference point for continuous improvement and supports delivery of the 2024-2027 Procurement Strategy. Progress against the recommendations will continue to be monitored and used to inform future procurement planning, governance, training and reporting activity.

4 Regulated Procurement Compliance with General Duties

- 4.1 Trust's regulated procurement activity is undertaken in accordance with:
- **Procurement Reform (Scotland) Act 2014**
 - **Public Contracts (Scotland) Regulations 2015**
 - **Procurement (Scotland) Regulations 2016**
 - **Statutory Guidance issued under the 2014 Act**
 - **Scottish Procurement Policy Notes**
 - **Scottish Government Procurement Journey**
- 4.2 Requirements are reflected in the Procurement Policy, Procurement Procedure, Delegated Authority arrangements, procurement templates and contract management processes. Trust applies the general duties of equal treatment, non-discrimination, transparency and proportionality throughout regulated procurement activity.
- 4.3 The main features of Trust's **competitive procurement processes** in line with government guidance are described below:
- Public notification of bidding opportunities on Public Contracts Scotland portal
 - Clear description of the requirement for goods, services and/or works by way of technical specifications, address lists, asset registers, etc.
 - Clear description of performance requirements by way of key performance indicators, contract conditions, performance monitoring, etc.
 - Invitation to Tender documents which outline the contracting process, terms and conditions, criteria for evaluating bids and awarding the contract, etc.
 - Impartial evaluation and comparison of bids by competent evaluators without interference by bidders or other parties
 - Award of contract to the bidder who meets all contract requirements and offers the most economical and advantageous tender, as defined by the published selection criteria
 - Publication of contract award decision and notification to unsuccessful bidders with the ground for decisions and relevant feedback on their tender submission
 - Effective supervision of contract implementation
- 4.4 Trust considers the **Sustainable Procurement Duty** at the planning stage of regulated procurements, including proportionate consideration of economic, social and environmental wellbeing, opportunities for SMEs, third sector and supported businesses, community

benefits, climate impact, whole-life costing and innovation. Trust also considers **Fair Work First** principles where relevant and proportionate, encouraging suppliers to demonstrate fair, inclusive and responsible employment practices through procurement exercises and contract delivery.

- 4.5 Trust makes use of **collaborative contracts** from external framework providers to implement contracts via direct award or mini competition; where compliantly viable and deemed to yield proportionate benefits in comparison to regulated tender exercises. These contracts can support Trust to deliver improved contract terms, support contract and supplier management, provide community benefits and meet with sustainable procurement outcomes. They provide an efficient and compliant route to market which can reduce requirements to input time and resource. Overall, they present opportunities to add value for money and are always considered as routes to market where available.
- 4.6 During the period, Trust made use of national and sectoral framework agreements for both regulated and unregulated spend thresholds from the following bodies:
- Crown Commercial Services
 - Procurement for Housing
 - Scotland Excel
 - Kent Council Services
 - Fusion 21
 - Northern Procurement Consortium
 - Health Trust Europe
- 4.7 Trust's procurement policy, procedure and templates are aligned with the Scottish Government Procurement Journey and support consistent, compliant delivery of regulated procurement activity. During the reporting period, Trust received no formal procurement complaints or legal challenges.
- 4.8 The Contract and Supplier Management Policy and supporting templates, implemented in October 2024, provide a standardised approach to managing higher value and higher risk contracts. Training has been provided to relevant contract managers, supporting improved governance, performance monitoring and risk management.

5 Summary of Regulated Procurements Completed

- 5.1 This section summarises the regulated procurements completed by Trust during the reporting period. A full list is provided in **Section 10**, including contract value, supplier, route to market and contract dates. Together with Trust's published Contracts Register on Public Contracts Scotland, this provides transparency over regulated procurement activity undertaken during the year.
- 5.2 Between 1st April 2025 and 31st March 2026, Trust spent approximately **£28.4m incl. VAT in Total Purchases** of goods, services and works from external providers. This is in comparison with £25.6m in 2024/25. The spend per supplier is reported on a monthly spend analysis sheet and periodically shared with key stakeholders around the business.
- 5.3 Over the course of the period covered by this report the following Regulated Procurement exercises have been undertaken:

GPA Regulated Procurements

i.e. Goods & Services worth over £207,720 and Works worth over £5,193,000 (incl. VAT) as of 1st of January 2026

Total Value of Procurements **£4,404,385(ex. VAT)**

There were **7** such procurements completed

PRA Regulated Procurements

i.e. Goods & Services worth over £50,000 (ex. VAT) and under £207,720 (incl. VAT); and Works worth over £2million (ex. VAT) and under £5,193,000 (incl. VAT) as of 1st of January 2026

Total Value of Procurements **£222,212 (ex. VAT)**

There were **2** such procurements completed

- 5.4 Within the period, the **Trust has saved £37,879.98** (ex VAT) from various commercial activities, including challenging cost proposals, counter-negotiating cost increases and requesting further discount from leading tenderers. Notable savings include:
- £12k cost avoidance from agency staff suppliers, following annual review and challenge of initial price proposals
 - £8k saving on the purchase of food, following a review of food pricing
 - £7k saving on the servicing and maintenance of fire related equipment, following a tender exercise

6 Community Benefits Summary

- 6.1 Community benefit requirements are provided for under the **Procurement Reform (Scotland) Act 2014** and form an important part of Trust's wider approach to sustainable procurement. For all regulated procurements with an estimated value of £4m or more, Trust must consider whether community benefit requirements can be included. In line with Scottish Government guidance, Trust also considers community benefits below this threshold where they are relevant, proportionate and capable of delivering additional outcomes. Community benefits may include targeted recruitment and training, apprenticeships, work placements, skills development, supply-chain opportunities, SME, third sector and supported business participation, community engagement, environmental improvements and other measurable social value outcomes.
- 6.2 In 2023, Trust developed a **Community Benefits Statement** for inclusion in relevant procurement exercises and contract agreements. The statement sets out Trust's approach to community benefits, preferred activity types, priority groups and expected outcomes. It is intended to support consistent planning, clear communication with bidders, proportionate evaluation and effective contract management. Minimum requirement tables were developed for goods, services and works contracts, setting out expected activity by contract type and value band while allowing flexibility to tailor requirements to the nature, duration, location and supply market of each contract. A review and update of the Community Benefit Statement is scheduled for the forthcoming reporting period.
- 6.3 Trust takes a proactive approach by applying community benefit requirements to some contracts below the £4m statutory consideration threshold. This recognises that meaningful benefits can be achieved through lower-value procurements when the requirement is relevant, proportionate, deliverable and measurable. Where appropriate, Trust includes community benefit requirements at the contract threshold values noted below, and may also

consider them below these thresholds where the contract presents a clear opportunity to deliver added social value.

Contract Type	Contract Value	Community Benefit Requirement
Framework Call-Off	>£500k	Retrospective Based on Spend
Goods / Services	>£500k	Mandatory or Evaluated
Works Contract	>£2m	Mandatory or Evaluated

- 6.4 Community benefits are identified during procurement planning and tailored to the contract value, duration, location, market capacity and scope of the requirement. Where included, they are set out clearly in the tender documents as proportionate mandatory requirements, evaluated quality criteria or contract performance conditions. Agreed commitments are included in the final contract and monitored through contract management meetings, with evidence retained to support delivery, transparency and future reporting.
- 6.5 The following process is used to identify, agree, deliver and monitor community benefits:
- **Planning:** identify suitable opportunities through procurement planning, stakeholder input and consideration of the Sustainable Procurement Duty.
 - **Specification:** set out clear expectations, examples and any minimum requirements in the Community Benefits Statement and tender documents.
 - **Proposal:** request proportionate bidder commitments at tender stage, including outcomes, delivery method, timing and evidence.
 - **Agreement:** include agreed commitments in the contract as measurable deliverables or contract performance conditions.
 - **Monitoring:** review progress during contract management meetings and retain evidence of delivery.
 - **Reporting and Learning:** record outcomes centrally, report progress through the Annual Procurement Report and use lessons learned to improve future requirements.
- 6.6 The **Trust Customer Hardship Fund** was established in April 2023 to support customers experiencing financial difficulty. During the reporting period, the fund was mainly comprised of supplier donations agreed at the outset of new contract agreements. Contributions are generally based on a percentage of contract value or a pre-agreed sum, then recorded and allocated transparently. A total of **£69,956.40** was paid to **384 tenants**, with 93.1% provided as rent arrears credits and 6.9% as shopping vouchers. The average support provided was **£182.18 per tenant**.
- 6.7 Community benefits are currently included in the following active Trust contracts. The examples demonstrate a mix of financial contributions, employability and skills commitments, local supply-chain development, community engagement and environmental or customer wellbeing initiatives. During 2026/27, Trust will continue to improve central tracking of these commitments so that delivery can be monitored consistently and outcomes can be reported more clearly in future Annual Procurement Reports.

Contract Title	Supplier	Contract Value	Benefits Provided
Development of 48 Affordable Homes in Bellshill (Reema Road)	Wilson Development Ltd	£9,300,000	£50,000 donation to the Trust Hardship Fund
Responsive Repairs, Void & OOH - Central & West	Rodgers & Johnston Ltd	£7,000,000	Local apprenticeships, support with qualifications, community / school engagement, local supply chain development

Commercial Gas Servicing & Maintenance incl. WH	ECG Facilities Ltd	£2,365,000	Local apprenticeships, work placements, support with qualifications, local supply chain development
Telecare Monitoring and OOH Call Handling (ARC)	Bield Housing	£1,450,000	Work placements for under-represented groups, support with qualifications, community engagement, digital confidence for tenants
Domestic Gas Servicing & Maintenance	Saltire FM Ltd	£1,248,000	Local apprenticeships, work placements, support with qualifications, local supply chain development
Window and Door Replacement Programme	Sidey Solutions Ltd	£1,106,000	£11,000 estimated Hardship Fund Donation
Ambient & Frozen Food	William Yule & Sons Ltd	£1,100,000	Provision of chilled food truck to local food banks, donations to local charities
Responsive Repairs & Voids – East (Lot 1) (joint-Bield)	Response BMS Ltd	£950,000	Customer well-being initiatives, local apprenticeships, work placements, support with qualifications
Responsive Repairs & Voids – East (Lot 2) (joint-Bield)	QAPM Ltd	£800,000	Local apprenticeships, work placements for disadvantaged groups, support with qualifications, community / school engagement
ECO4 Retrofit Projects (Isle of Arran)	Green Home Systems	£800,000	£75,600 donation to the Trust Hardship Fund based on £300 per property at 252 properties
Kitchen & Bathroom Installations (Various Sites)	CCG Construction Ltd	£794,000	10 x £50 Love2Shop Vouchers, two for each development involved in the project
Fire Systems Servicing and Maintenance	VWS Ltd	£700,000	Community activities, school and educational support activities, SME support
Responsive Repairs, Void & OOH - West & Ayrshire	Sureserve Ltd	£700,000	Local apprenticeships, support with qualifications, community / school engagement
Grounds Maintenance Service (Lot 4) - Lanarkshire	Murray Landscapes	£595,000	Local apprenticeships, food bank donations
Smart Heating Control Installations (Various Sites)	Consilium Ltd	£488,000	15 x £100 Supermarket Vouchers, one for each development involved in the project
Provision of Cleaning Products	PHS Direct	£440,000	Apprenticeships, community volunteering, charitable donations
Electrical Installation Condition Reports (EICRs)	TreeGreen Ltd	£355,000	Local apprenticeships, donations of old lighting to local schools and charities, school visits, community projects, local supply chain development

7 Supported Business Summary

- 7.1 Regulation 21 of the Public Contracts (Scotland) Regulations 2015 allows public bodies the ability to reserve public contracts for supported businesses. Supported businesses provide essential job opportunities for disabled and disadvantaged people within our communities, enabling such employees to become more independent, while also delivering a range of excellent supplies and services.
- 7.2 Trust is committed to identifying proportionate opportunities to reserve contracts for supported businesses. During procurement planning, the Procurement Team will consider whether the requirement could be met by a supported business before confirming the route to market. This will include checking live collaborative routes, such as the Scottish Government Framework and Dynamic Purchasing System for Supported Factories and Businesses. Where a reserved or direct award route is used, Trust will retain a clear audit trail confirming framework eligibility, scope, award mechanism, value for money and the social value expected from the appointment.

- 7.3 Historically, Trust has appointed 1 Supported Business. **Scotland's Bravest Manufacturing Company** were awarded the production and installation of corporate branded signage at Trust offices and all Later Living developments following the corporate rebrand.

8 Future Regulated Procurements Summary

- 8.1 Collaboration is important to drive efficiency in the procurement process. **Framework Agreements** are always considered as an opportunity to benefit from external expertise and compliantly award contracts. **Joint Procurements** with other housing associations are also considered to increase property portfolios and contract coverage, thus benefiting from economies of scale. Recently Trust has collaborated with Bield Housing for several Responsive Repairs contracts in central Scotland.
- 8.2 **Tendering for capital works** remains a key priority within the Procurement Strategy. While Trust has historically made use of framework direct awards for some capital projects, competitive tendering will be considered where it can improve price validation, widen supplier participation and demonstrate value for money. This approach requires appropriate time, resource and technical input to develop robust specifications and tender documentation; however, it can reduce reliance on framework levy arrangements, increase competition from small and medium-sized businesses, and support learning within Trust's project teams. Tender activity is currently underway for roof replacement works at the Govan development in Glasgow and for a kitchens and bathrooms framework to provide multiple contractor options for future planned works.
- 8.3 The **Spend Compliance Review** remains an important tool for identifying non-contracted spend, maverick spend and supply categories requiring formal procurement activity. Findings from the review have been used to inform the procurement project planner and prioritise future regulated procurements based on risk, value, service criticality and contract expiry dates. A summary of planned regulated procurements for the period **April 2026 to March 2028** is provided in **Section 11**.

9 Annual Procurement Report Responsible Officers

- 9.1 Procurement and its governance is led and influenced by the following responsible officers:

The Procurement Manager & The Director of Finance & People
Trust Housing Association
12 New Mart Road
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10 Regulated Procurements April 2025 to March 2026

Contract Title	Contract Reference	Supplier Name	Contract Value (ex VAT)	Route to Market	Start Date	End Date
Responsive Repairs, Void Property Works & Out of Hours - Eastern Scotland - Lot 1	AS-24-152	Response Building Maintenance Services	£965,400.00	Trust/Bield Joint Contract	01/04/2025	31/03/2029
Responsive Repairs, Void Property Works & Out of Hours - Eastern Scotland - Lot 2	AS-24-152	Quality Assured Property Maintenance Limited	£808,214.00	Trust/Bield Joint Contract	01/04/2025	31/03/2029
Telecare Monitoring and Out of Hours Call Handling Service (ARC)	CE-23-113	Bield	£436,551.00	Trust Contract	01/04/2025	30/03/2035
Electrical Installation Condition Reports (EICRs)	AS-24-176	TreeGreen Ltd. trading as EGG Lighting	£354,220.00	Trust Contract	01/04/2025	31/03/2027
ECO4 Upgrade Works Phase 3*	AS-25-214	Green Home Systems	£913,750.00*	Framework Call-Off (SXL)	01/08/2025	31/07/2026
Window & Door Replacement Programme*	AS-25-201	Sidey Solutions Ltd	£1,106,000.00*	Framework Call off (PFH)	01/09/2025	31/03/2028
Fire Systems Servicing and Maintenance	AS-25-155	VWS Ltd	£700,000.00	Trust Contract	01/09/2025	31/08/2029
Winter Gritting & Snow Clearance	AS-24-185	Nurture Landscapes	£440,000.00	Framework Call-Off (NHS)	01/10/2025	30/09/2027
Online Learning Platform	FP-25-230	LearnPro (eFireservice)	£64,052.00	Framework Call-Off (G-Cloud RM1557.14)	01/01/2026	01/01/2028
Responsive Repairs, Void Property Works & Out of Hours - Glasgow West & Ayrshire	AS-25-233	Sureserve	£700,000.00	Trust Contract	01/12/2025	30/11/2029
Security Operations Centre	BD-26-241	XMA Ltd	£158,160.00	External Framework Call-Off (Healthtrust Europe)	31/03/2026	30/03/2029
TOTAL REGULATED SPEND 2025/26			£6,646,347.00			

*Works Contracts of considerable value, but under the regulated value of £2million, included in the list

Future Regulated Procurements April 2026 to March 2028

Contract Title	Financial Year	Route to Market	Estimated Contract Value (ex. VAT)	Estimated Start Date	Proposed Duration
Occupational Health	2026/27	Restricted Tender	£54,000	01/05/2026	4 years
Roof Replacement Works (Govan, Glasgow)	2026/27	Restricted Tender	£800,000	01/08/2026	6 months
Purchase of Digital Telecare Equipment	2026/27	Framework Call-Off	£600,000	01/08/2026	4 years
Microsoft 365 Licensing Agreement and Azure	2026/27	Framework Call-Off	£240,000	01/08/2026	3 years
Responsive Repairs & OOH Works - Highlands	2026/27	Framework Call-Off	£800,000	01/09/2026	4 years
Finance Management System (Xledger)	2026/27	Framework Call-Off	£150,000	01/10/2026	3 years
Window Cleaning	2026/27	Open Tender	£250,000	01/10/2026	4 years
BT Superfast Broadband	2026/27	Framework Agreement	£70,000	01/10/2026	3 years
Pest Control and Hygiene Cleaning	2027/28	Framework Call-Off	£600,000	01/04/2027	4 years
Energy Performance Certificates	2027/28	Framework Call-Off	£120,000	01/04/2027	4 years
Catering Equipment Goods Supply	2027/28	Framework Call-Off	£140,000	01/04/2027	4 years
Kitchen & Bathroom Installations (Framework)	2027/28	Restricted Tender	£1,000,000	01/04/2027	4 years
Omni-Channel Contact Centre	2027/28	Framework Call-Off	£60,000	01/04/2027	3 years
Agency Care & Support	2027/28	Open Tender	£4,000,000	01/04/2027	4 years
Warden Call Smoke Alarm & Doors (plus Digital Upgrade)	2027/28	Open Tender	£2,400,000	01/05/2027	2 years
Food Supply – Ambient & Frozen	2027/28	Tender or Framework	£2,800,000	01/06/2027	4 years
Food Supply – Meat, Fish, Fruit & Veg, Bakery	2027/28	Tender or Framework	£1,600,000	01/06/2027	4 years
General Stationery & Office Paper Supplies	2027/28	Mini-Competition	£76,000	01/06/2027	4 years
Microsoft 365 Licensing Agreement and Azure	2027/28	Framework Call-Off	£240,000	01/08/2027	3 years
Domestic Gas Servicing & Reactive Maintenance	2027/28	Framework Call-Off	£1,160,000	01/08/2027	4 years
Floor Coverings	2027/28	Framework Call-Off	£700,000	01/08/2027	5 years
Furniture & Furnishings	2027/28	Framework Call-Off	£500,000	01/08/2027	5 years
Gutter Cleaning and Minor Roof Repairs	2026/27	Open Tender	£480,000	01/09/2027	4 years
Grounds Maintenance Service	2027/28	Open Tender	£2,000,000	01/10/2027	4 years
Lift Servicing & Maintenance	2027/28	Open Tender	£300,000	01/11/2027	4 years
Responsive Repairs & OOH Works - Central & West Scotland	2027/28	Open Tender	£7,000,000	01/12/2027	4 years
Responsive Repairs & OOH Works - Glasgow West & Ayrshire	2027/28	Open Tender	£800,000	01/12/2027	4 years
TOTAL ESTIMATED SPEND NEXT TWO FINANCIAL YEARS			£28,940,000		

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